

I need help with ID.me.

Website Support

ID.me simplifies how individuals prove and share their identity online. Answers to many questions can be found in this [FAQ](#).

For more information, users can go to the ID.me Help Center website for support in setting up or updating any information on their ID.me account at [help.ID.me](https://help.id.me). Security Benefit and ID.me has developed three additional online resources for customers to ask questions and receive additional support:

- Step-by-step guides and troubleshooting information
- Submit an issue through an online form
- Online Chat available 24/7

Access Online Resources

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