

## I can't view my account information on my Mac

### Website Support

In 2020, Apple implemented the blocking of cross-site cookies. This functionality can impact how you view your account information on SecurityBenefit.com with your Apple device, and you may need to adjust your Safari settings on your Mac operating system.

The following steps will help you through the process of getting "Prevent Cross-Site Tracking" disabled.

### **How to disable the "Prevent Cross-Site Tracking" feature**

1. In the Safari app on your Mac, choose Safari > Preferences then click Privacy.
2. De-select "Prevent cross-site tracking."
3. Restart the Safari browser for the setting to take full effect.

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