Plan Sponsor Frequently Asked Questions

1. As a Plan Sponsor, why am I not being asked to re-register my account?

At this time we are focusing on the security of Participants.

2. What do Plan Sponsors need to do?

Please replace SecurityRetirement.com in your bookmarks with: securityretirement-dst.com

3. Why do Participants need to re-register their accounts?

Your Participants are important to us, so we've created an enhanced registration process to protect their account information. When they register, they'll need to set up some additional security features before they can access their account.

- Password recovery options
- Additional options to receive their verification code (text, email, or voice call)

4. What if a Participant already has an online account on SecurityBenefit.com?

If your participants have pre-existing account on SecurityBenefit.com they do not need to register. Instead, have them sign in as they normally do and they will see a modified dashboard with links to access their account(s).

